

Updated on February 4, 2013

UPDATE:

- Now only coordinators who have permissions to edit a member's profile can change the email addresses to one that is already used by another member.
- Users creating a new account cannot use a email address that has already been used in your Timebank.
- Warnings have been updated. See below.
- If you have already enabled and reverted the feature, you may need to revert it again. Check the list of features and if the feature 'Multiple email addresses allowed' has the state “**Overridden**” you will need to follow steps 5 through 7 on the list at the end of this documentation.
- If you have not already enabled the feature, just follow all the steps in the directions below.

Multiple email addresses allowed

Two or more accounts can now use the same email address. Useful for buddies, business & private accounts, family accounts, etc.

Description

- This feature allows an email address to be used for more than one account. In other words, two or more Community Weaver accounts can have the same email address. Without this feature an email could only be used once in each Community Weaver Timebank.
- For security, each account should use a different password.
- When coordinators create a new account with an email address that is already used for another account in your Timebank or if they enter an existing member's email in another existing CW account, they will receive a warning “The e-mail address you are using has already been registered on this site by another user.” and the duplicate email address will be successfully saved to the account.
- Only coordinators who have permissions to edit a member's profile can change the email addresses to one that is already used by another member.
- All notifications about the newly created accounts will, of course, go to the email address that was entered for the new account, even if it is shared with another account.
- The account that first used an email address becomes the 'parent' email address whenever that email address is entered for another account. (The implications of this fact are explained in the warnings below.)

Additional information

This feature can be used for the following situations:

- A Timebank member has no email, no email access or cannot use email and wants all the email

- to go to another Timebank member (a buddy) who will manage all email for his/her account.
- A family wants to have separate accounts for each family member and wants all email notifications to go to a single email address.
 - A person wants 2 Timebanks accounts (for example: one for private use and one for business use) and wants to use the same email address for both.
 - An organization wants to have separate Timebank accounts for different staff, different projects or for other reasons and want to have all email communication about these different accounts to be sent to a single email address.

Can I disable this feature?

- The Primary Coordinator cannot return to the configuration in which duplicate email addresses are not allowed.
- If you disable this feature after you have enabled it, the feature is still active. Removing the check mark will not disable the configuration.
- Disabling the feature will not delete any data.
- If you have enabled it and have started to use multiple email addresses, is it not advisable to attempt to return to the previous configuration in which duplicate email addresses are not allowed.

Warnings

- The login for the first account that is assigned a certain email address (the 'parent' account) can continue to login with either the 'username' or the email accounts. The second and additional accounts that are assigned the same email address that is used by the 'parent' account can no longer login with that email address. The additional accounts can only use the 'username' to login to Community Weaver. This could cause confusion in Timebanks where the members have been taught/requested to use only their email address to login.
- This feature, which is being implemented as a work-around for missing 'Guardian Angel' features, does not keep the coordinators informed with email notifications as 'Guardian Angel' did.
- Coordinators cannot look at a members profile and see that they are (or are not) using an email address that is also used by another account.
- There is a cumbersome work-around for coordinators to find accounts with the same email address. A coordinator can export the list of members, creating a csv file, import the csv file into a spreadsheet or database program and then sort for or search for identical email addresses. Since a csv export is snapshot of the list of members at any one time, this process will need to be repeated whenever a coordinator to have up-to-date members lists to check for accounts with the same email addresses.
- There is no way to determine which of the duplicate email accounts is the 'parent' account (the account that can use the email address to login), other than trial and error.
- If coordinators want to keep track of which accounts have duplicate email addresses and which accounts have the 'parent' account, they will need to make their own notes.
- **Consult with your site-admin to deal with any customizations implemented by the site-admin that may be influenced by this feature. If you have no site-admin, you may ignore this warning.**

To enable the feature

1. Enable (select check box) for the feature “**Multiple email addresses allowed.**”
 2. Click on “**SAVE SETTINGS**” at the bottom of the page
 3. If you are taken to a “Cleanup” page, click on “**LEAVE ENABLED**”
 4. The state of this feature will show “**Overridden**”
 5. Click on the “**Overridden**” link for this feature.
 6. Select the check box next to “**Strongarm,**” which has the status “**Overridden.**”
 7. Click on “**REVERT COMPONENTS**”
- You will see the message: “Reverted all views components for “Reverted all **variable** components for **buddies_email_address.**”
 - The status of “**Strongarm**” will now be “Default.”
 - Now the feature is fully enabled and you can navigate to any other page.